

User Manual & Terms of Use
Strawberry Smart Bench

Enhancing the smartness of public spaces





CONTENT

These terms and conditions apply to your use of the Strawberry Smart Benches (“Apparatus”) provided by Strawberry energy London Ltd. Before using the Apparatus, read this user manual carefully. You will find here important information for safe usage of the Apparatus.

Our staff, contractors and agents have no authority to make individual exceptions or amendments to these terms and conditions.

We may amend these terms and conditions. A copy of the latest version of the terms and conditions will be available at www.strawberrye.com or will be available on request from us.

These terms and conditions apply to any person using the Apparatus.

CONTENT

1. Device description.....	2
2. How to use it?.....	6
2.1. Charging mobile devices.....	7
2.2. Data from sensors.....	10
2.3. Strawberry energy mobile app.....	11
2.3.1. How to install it?.....	11
2.3.2. How to use it?.....	12
2.3.3. Sign up procedure.....	13
2.3.4. Location finder.....	14
3. Safety.....	19
3.1. Your obligations.....	20
3.2. You must not.....	21
3.3. Qualified service.....	23
3.4. Weather conditions.....	24
4. Troubleshooting.....	25



1. DEVICE DESCRIPTION

Strawberry Smart Bench

Strawberry Smart Bench is easily installable and movable street furniture powered by solar energy, that offers charging for mobile devices and environmental sensing in public spaces.

Dimensions (total):

- Height: 2.85 m
- Width: 2.47 m
- Depth: 0.85 m

Dimensions (sitting place):

Height: 0.46 m
Length: 2.40 m
Width: 0.69 m

Configuration

- Installed power: 90 W
- Battery capacity: 54Ah
- 2 USB charging ports
- 2 charging cords
- 2 wireless chargers
- Sensors: temperature, humidity, air quality, air pressure, noise level
- Smart electronics





-
- 1 A solar panel which collects energy of the Sun



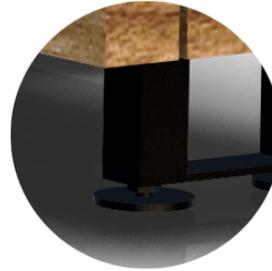
-
- 2 2 charging cords for various types of mobile devices



-
- 3 2 USB charging ports for plugging in a user's own charging cable.



-
- 4 Wireless charging spot. When a Qi compatible mobile phone is placed on marked area, the charging is initiated.



-
- 5 6 stainless steel adjustable feet.



2. HOW TO USE IT?

2.1. Charging mobile devices

You can recharge mobile devices via built in Iphone and micro USB cords, USB ports or wireless charging pads. Before any method of charging you must first press the Start button (see the picture).

Via built In charging cords

In order to charge the battery of a portable device, it is necessary to find the appropriate charging cord which corresponds to the type of your portable device and plug it in the portable device, in the same way as with regular chargers.

Via USB ports

For using USB ports, you have to bring your own charging cable in order to charge your mobile device on the Apparatus. First, plug in one end into your mobile device, and then plug the appropriate other end of the cable in USB port (marked as USB at the Apparatus) and the charging will be initiated.

Via wireless charging pad

Wireless charging points on the Apparatus are marked with “()” and are placed on the wooden part of the bench, just below the table with USB ports (see the picture). If your mobile device is compatible to be charged wirelessly, just place it on one of marked points on the Apparatus.

The wireless charging option is enabled on the Apparatus, due to a partnership with AirCharge and built in AirCharge wireless charging pads under the surface. For all information regarding charging your mobile device, and to see if your device is compatible, please visit AirCharge website: www.air-charge.com

USER INTERFACE BOARD

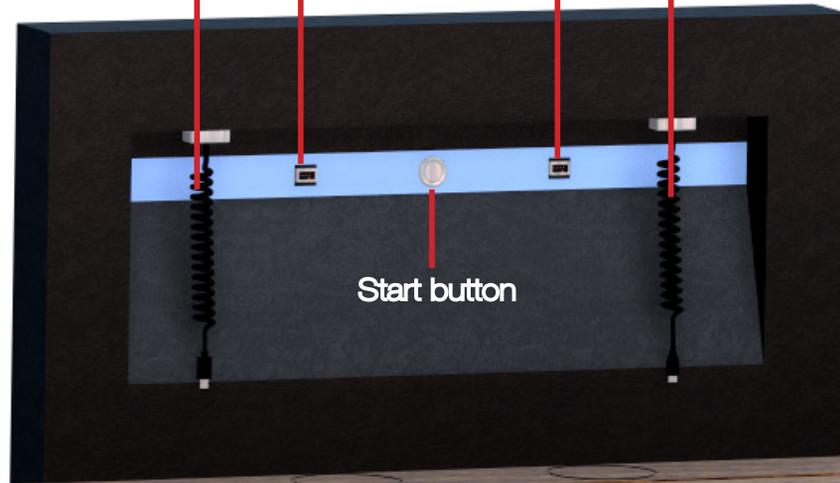
Charging

CORDS

USB

ports

Start button

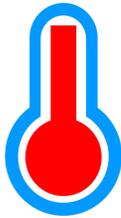


NOTES

- Chargers built into Apparatus give you only power, and there is no possibility for data transfer. None of the wires carry data. All charging options on Apparatus include wires for power only.
- When plugging in a portable device, pay attention to connecting it with the appropriate charger. If it is not the case, do not violently try to plug a wrong charger extension (cable) in a portable device.
- Do not pull out over 30cm of the length, cut, burn, soak or in the other way violently treat cables (charger extensions), USB ports and wireless charging pads.
- Do not use any method for charging other than described in this User manual.
- Do not put anything other than your finger into the hole where the Start button is placed. Do not use any method for using the Start button on the Apparatus other than described in this User manual. After pressing it, Start button should automatically turn into original position. If this is not the case (if it stays in the hole, like it is stuck) please send an email to office@senergy.rs. It is your sole responsibility if you injure yourself while pressing the Start button. Do not hold the Start button pressed for more than 5 seconds.
- There is no time limit, devices can be charged as long as there is enough energy in the Apparatus. After the charging is done, it is necessary to plug out the portable device.
- Be sure to keep the top surface of the wireless charging area free of metal objects (like coins or keys). They interfere with the charging.
- Please take care of your mobile device. You are responsible for keeping it safe.
- Before connecting your mobile device to a charging cord, USB port or before placing it on the wooden bench, please inspect first are there any damages on the charging cords, USB ports or wireless charging points. Do not connect your mobile device to the charging cords and USB ports, or place your mobile device on the wireless charging area if you see any damages on these parts of the Apparatus.

2.2. Data from sensors

Data about temperature, noise levels, humidity, air pressure and CO2 is collected from the environment via built in sensors. This data can be seen via the Strawberry energy mobile app. For all details regarding usage of the Strawberry energy mobile app, read the next segment of this User Manual.



Temperature



Humidity



Noise level

CO2

Carbon Dioxide level



Air Pressure

2.3. Strawberry energy mobile app

2.3.1. How to Install It?

In order to install Strawberry energy mobile app, please follow these steps:

- If you have android operating system, touch the icon for Play Store app on your mobile device, and search for Strawberry energy app.
- If you have iOS operating system, touch the icon for App Store on your mobile device and search for Strawberry energy app.
- After you have found the Strawberry energy app, click the icon “Install” and installation will be initiated.
- After the installation is done, an icon named “Open” will appear on the place where there was icon named “Install”. Just click on the icon “Open” and the Strawberry energy app will be started, or go out of the app store, search for Strawberry energy app on your mobile device and click it.

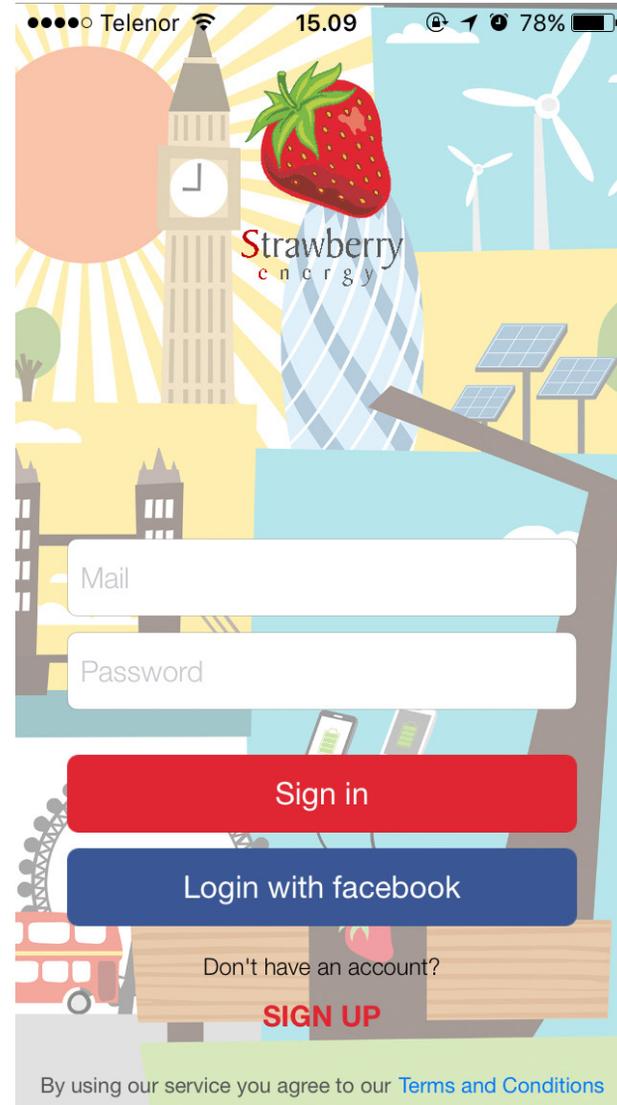
NOTES:

- If there is any problem with installing the app, send us email to office@senergy.rs.
- All privacy policy details and terms and conditions regarding installation and usage of Strawberry energy app are available at the following [link](#).
- Strawberry energy app is available for iOS 9.0 or later, and Android 4.0.3 or later.

2.3.2. How to use It?

To have the best experience while using our app, here we provide you with a description of all different possibilities:

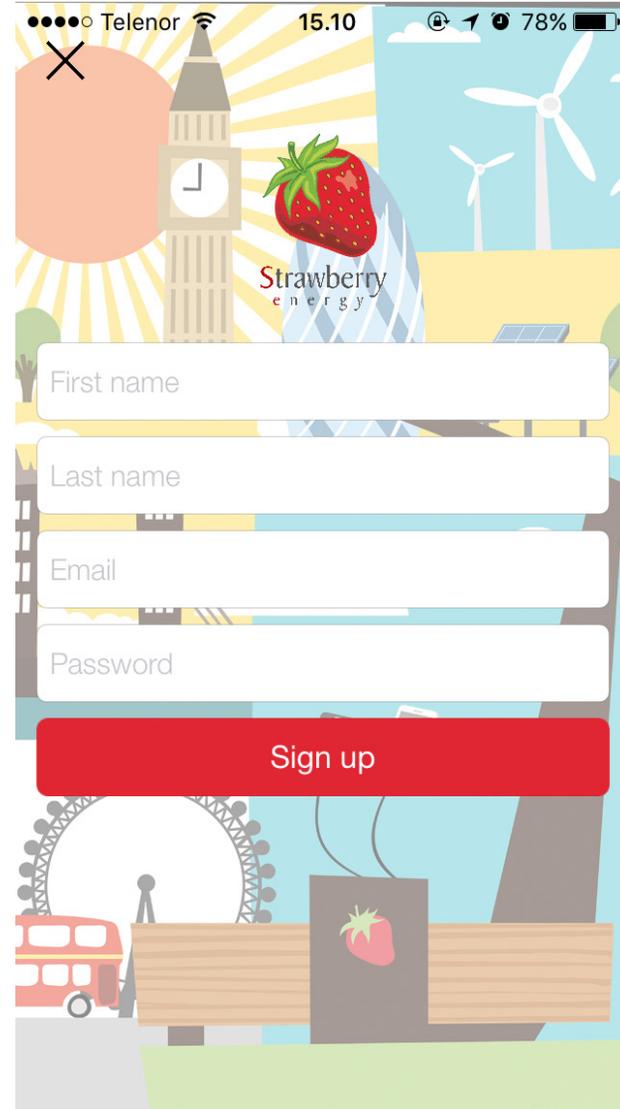
1. In order to start using the app, you can choose whether to make a new account or log in with Facebook.
2. If you decide to log in with Facebook, just click on the icon “Log in with Facebook”, and after accepting the terms and conditions, and you will be directed to the app.
3. If you decide to make a new account, click “Sign up”.



2.3.3. The sign up procedure

A new window will appear (see the image) where it is required to write down your name, surname, email and password you will be using for logging into our app.

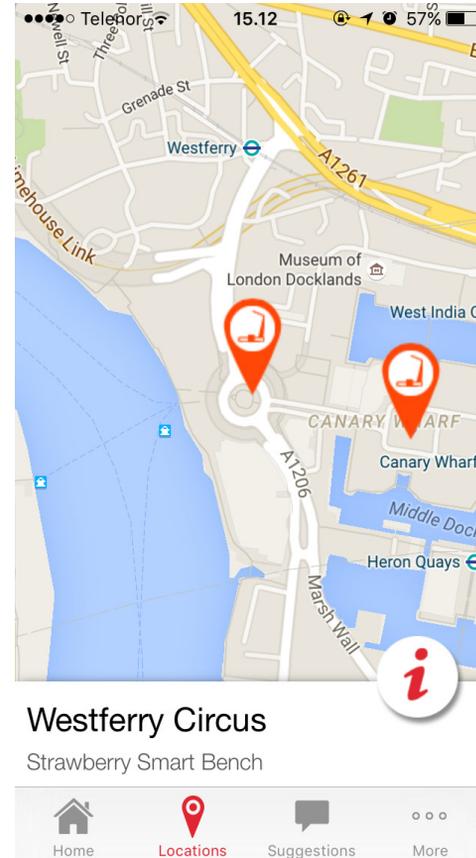
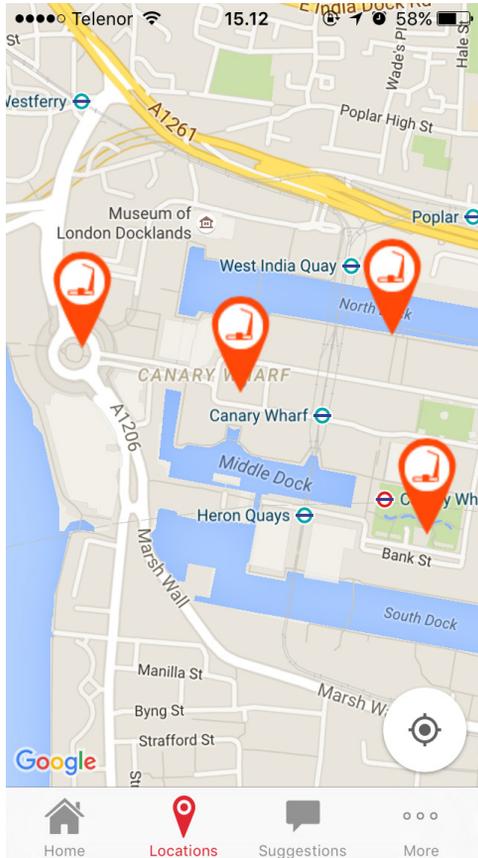
After you have filled all the fields, just click “Sign up”.



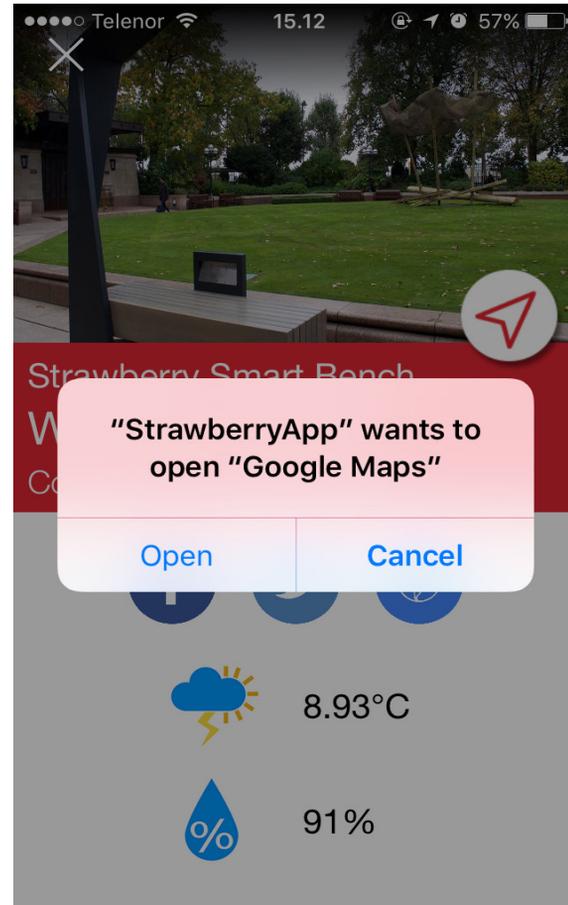
The image shows a mobile application interface for signing up. At the top, the status bar displays 'Telenor', signal strength, Wi-Fi, time '15.10', location, and battery level '78%'. Below the status bar is a close button (an 'X' icon). The background features a colorful illustration with a sun, Big Ben, a strawberry, wind turbines, a Ferris wheel, and a red double-decker bus. The 'Strawberry energy' logo is visible. The sign-up form consists of four white input fields with rounded corners, stacked vertically: 'First name', 'Last name', 'Email', and 'Password'. Below these fields is a prominent red button with the text 'Sign up' in white.

2.3.4. Strawberry Smart Bench Finder

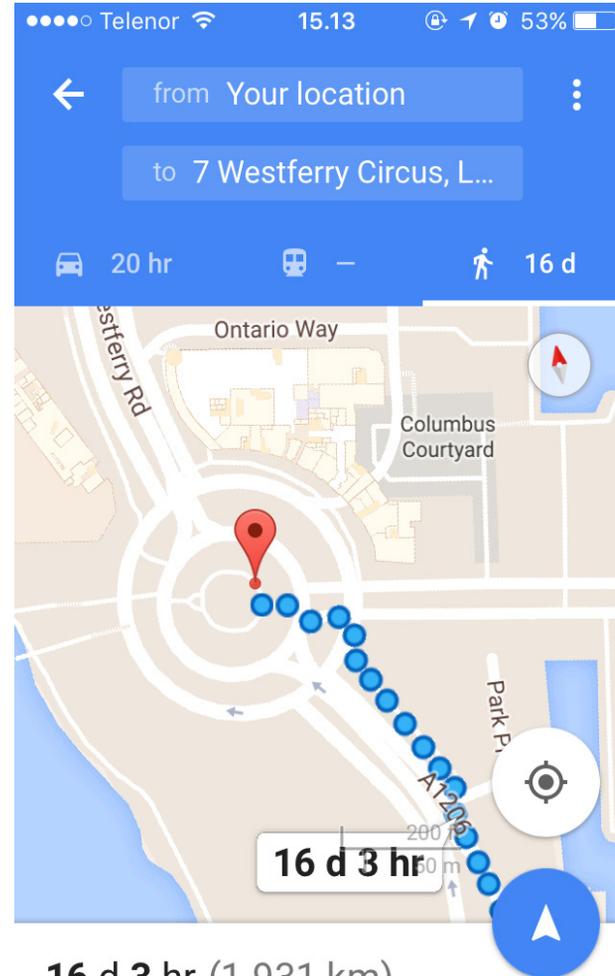
If there is a bench near you, after you login, the app will show you the map with available benches in surrounding, or you can go to “Locations” tab in lower bar. When you click on the bench symbol for a certain bench, the name of exact location will be displayed in the bottom. To see environmental data from that location, just click the “i” icon.



The profile of that certain Strawberry product will appear, with data from the environment. From here you can share information via Facebook, Twitter or generally share the link to some other location on the web. In order to request the best route to that bench, just click the symbol  and the app will direct you to Google maps. When a window saying "StrawberryApp wants to open Google maps" opens, click "Open".



A window showing the optimal route to the nearest Strawberry Smart Bench will appear. Just follow the marked path.



16 d 3 hr (1.931 km)

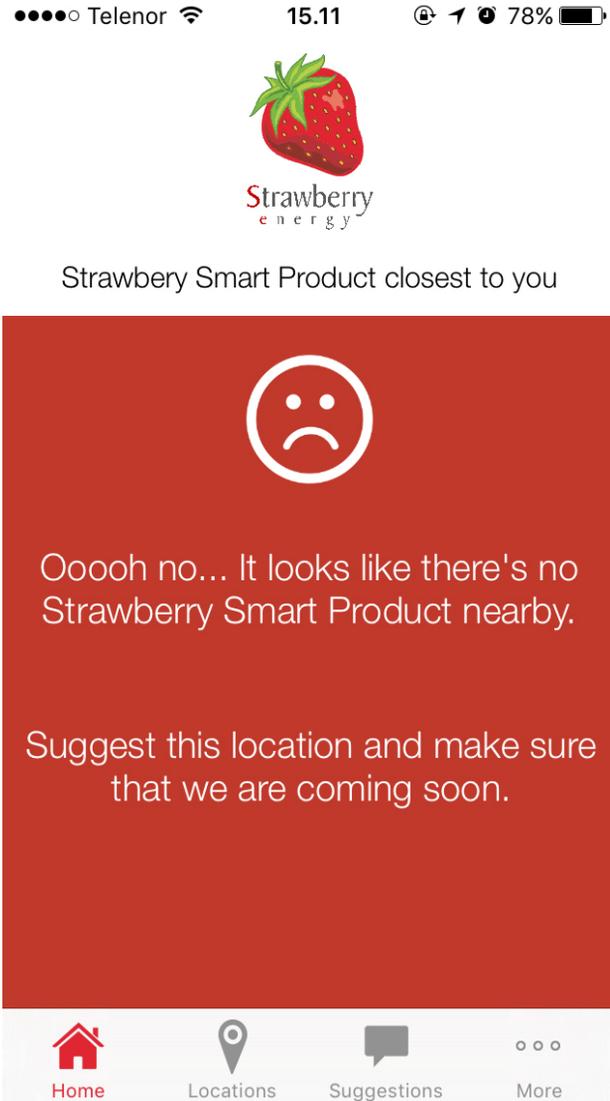
via M-22.1

If you are very far from the nearest bench, the app will show the window as in the picture.

But do not despair, you can suggest the location where you would like to have a Strawberry Smart Bench and we will do our best to make it happen.

To suggest a new location, follow these steps:

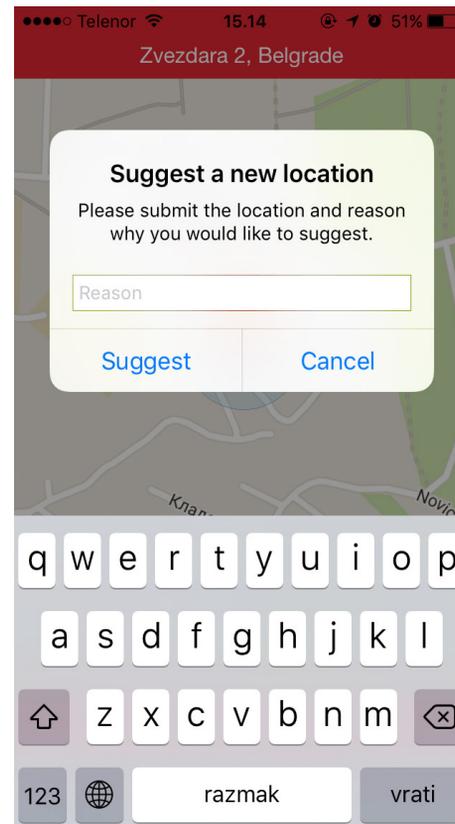
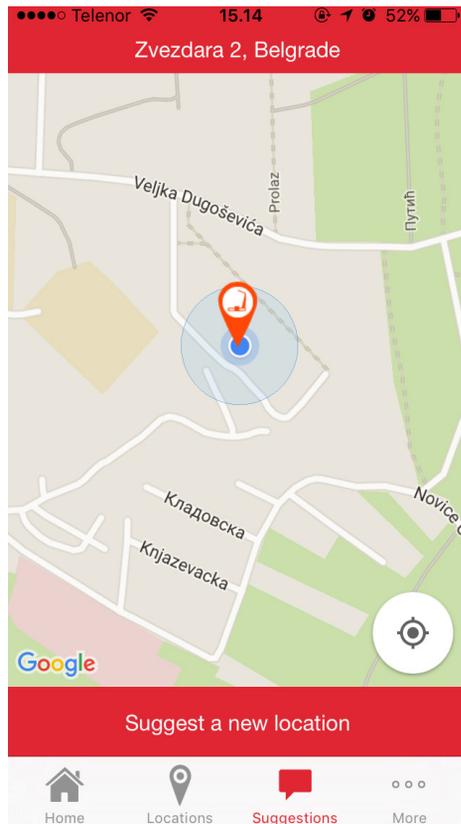
1. Go to the tab “Suggestions” in the tab bar at the bottom.



The app will mark your current location on the map.

2. Position marker with the symbol of the bench to a desired location and click “Suggest a new location”.

3. A window with an open field for the description will be opened. Write down where you would like to have Strawberry Smart Bench there and just click “Suggest”.



3. SAFETY



3.1. Your obligations:

You are personally responsible for your mobile device being charged at the Apparatus. The Company will not in any case be responsible for theft of your mobile device.

When using the Apparatus you must:

- a) comply with these terms and conditions and all applicable laws;
- b) use the Apparatus reasonably, considerately and responsibly;
- c) take reasonable care of the the Apparatus;
- d) leave the Apparatus in the same condition as it was before usage (except for fair wear and tear);
- e) report any violent treatment of the Apparatus;
- f) avoid the damage to the Apparatus;
- g) use only approved additional equipment by Strawberry energy.



3.2. You must not:

- participate in and / or encourage any violent treatment of the Apparatus by any person, including but not limited to hitting, shaking, pushing, bending, exposing to open flames, cutting, carving into or scribbling on any component of the Apparatus, damaging, defacing, vandalising the Apparatus and its parts, any of our equipment or property in any way;
- participate in and / or encourage theft of the Apparatus and / or any of its parts by any person;
- participate in and / or encourage displacement or lifting of the Apparatus and / or any of its parts (other than charging cords) by any person. Of all parts of the Apparatus, you are allowed to move only charging cords while charging and start button while pressing it, but you must not in any case plug the charging cord out of the hole where it is placed.
- place heavy objects on the surface of the Apparatus;
- injure, deface, alter, write upon, destroy, remove, dismantle or tamper with and in any way any part of the Apparatus (or in any way attempt to do so);
- expose and / or put the Apparatus near to any evaporative, dangerous, hazardous or flammable materials, such as gasoline, petrol, alcohol, lacquer thinner, bombs etc.
- climb on the Apparatus;
- hang on and / or from the main construction of the Apparatus which holds the solar panel;
- touch the solar panel;
- sit on any part other than a wooden bench of the Apparatus. Sitting is allowed only on the wooden part of the Apparatus;
- eat any part of the Apparatus;

- spill sticky liquid at the Apparatus;
- put anything (other than described in “Charging mobile devices” part of the User Manual) and / or any part of your body, in charging ports, charging cords, inner part of the Apparatus, under the Apparatus, in the slots of wooden bench and in any other slot and / or in any other hole on the Apparatus;
- access any part of the inner system of the Apparatus;
- change anything by yourself on the Apparatus and / or remove any of the parts of the Apparatus;
- plug in incompatible products;*
- stand on any part of the Apparatus and / or cross over any surface of the Apparatus by foot and / or by any kind of vehicle, including but not limited to all motor vehicles, bicycles, skates, roller skates, and any other objects with wheels and any other objects with the ability to glide;
- litter at the Apparatus or in the immediate vicinity of the Apparatus. All persons shall use receptacles provided for the disposal of refuse;
- deposit household or commercial refuse in the Apparatus vicinity;
- carry and / or use:
 - Dangerous, hazardous or flammable substances or
 - Any object that is:
 - Likely to cause injury to you or injury or offence to any other person
 - Likely to cause damage to the Apparatus, any other person or property or
 - Prohibited at law;

* Compatible products are mobile devices such as mobile phones, cameras, mp3 players, ipads, ipods, smart watches. If you are not sure is your mobile device compatible, please contact our Contact Centre and do not plug the mobile device into charging cords and USB ports before getting approval.

- add or attach accessories to Apparatus;
- use the Apparatus in an antisocial manner, i.e. a manner that causes or is likely to cause harassment, alarm or distress to others;
- jump over and / or on the Apparatus and / or any of its parts;
- sleep on the Apparatus;
- lean on the User Interface Board;
- perform any kind of acrobations at the Apparatus and / or in the vicinity of the Apparatus.

Additional notes:

In case of the ice on the road, be careful not to slip while being near the Apparatus, eg. while approaching the Apparatus, sitting down on the wooden bench, standing up from and moving away from the Apparatus. In case of ice on the wooden bench, please be careful while sitting.

Normal position of the body while using the Apparatus is sitting on the wooden bench or standing by the Apparatus. We advise you not to take any other body position while using the Apparatus.

In case of any natural disaster and / or accident such as, but not limited to, earthquake, winds with the speed above the average for London area, tornado, flood, lightning, fire etc. it is best not to approach the Apparatus and not to use it.

If you notice any strange condition of the Apparatus, such as but not limited to smoke, fire, disassembled parts, opened inner system, broken parts etc. it is best not to approach the Apparatus and not to use it. In such cases, please contact our Contact centre.

3.3. Qualified service & Maintenance

- The Apparatus can be serviced only by *qualified persons
- Unauthorized persons are forbidden to access inner system of the Apparatus.
- Do not change anything by yourself on the Apparatus.
- Do not plug in incompatible products. Use only approved additional equipment by Strawberry energy.
- Do not remove any of the hardware parts of the Apparatus.

NOTES:

Qualified persons are Strawberry energy Company employees or the persons who Strawberry energy Company instructed how to service the Apparatus and who Strawberry energy authorized for servicing the Apparatus.

Strawberry energy Company is not responsible for any hardware damages of the device caused by negligence or any violent treatment of the device.

When Strawberry energy remains the owner of the Apparatus after the installation on location, minimum maintenance service defined in Maintenance Policy, available on request from Strawberry energy, will be put into effect. Strawberry energy will try to run a reliable service, under the terms set out in the Maintenance policy, but only in cases when the Apparatus is in ownership of Strawberry energy.

When the Apparatus is a property of any other entity, person, institution or company, that entity is obliged to bare all the costs for Maintenance service which includes, but is not limited to replacing damaged parts, repair, cleaning etc. In this case, Strawberry energy responsibility is limited to terms defined in the Warranty conditions. In case of any violent treatment of the device, we advise the owner of the Apparatus to contact us first to find out about potential Insurance policy.



3.4. Weather conditions

The device can do its basic function of charging mobile devices at temperatures ranging from -20 °C to 55 °C.

Apparatus is made for outdoor use and thus it can resist weather conditions such as rain and snow.

Structural calculations with details about wind and snow loads the Apparatus can resist are available on request from us.

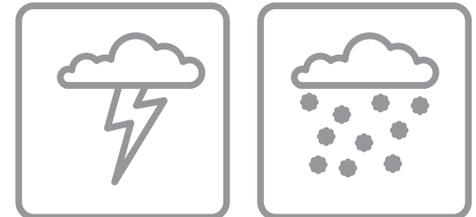
NOTES:

- Malfunction or damages due to earthquake, winds, floods, lightning, hail, accidents, corrosive atmosphere or any other natural disaster, adverse weather conditions and any other external cause and force majeure events beyond the control of Strawberry energy Company, are not the responsibility of Strawberry energy Company.

- When the Strawberry energy remains the owner of the Apparatus after the installation on location, it will use reasonable efforts to address any consequences of mentioned force majeure events, under the terms set out in the Maintenance policy and the relevant Agreements.

- When the Strawberry energy is not the owner of the Apparatus upon the installation, the owner of the Apparatus is obliged to bare all the costs of repair due to mentioned force majeure events.

In case of such events, we advise the owner of the Apparatus to contact us first to find out about potential Insurance policy.



4. TROUBLESHOOTING

If you are Involved In an accident or damage or Injury Is caused to someone or something while using the Apparatus, you must:

- a) Stop using the Apparatus when safe to do so; and
- b) telephone the Contact Centre or send an email
- c) to notify us of the accident and any resulting damage to the Apparatus and
- d) for instructions as to who to contact in respect of any claim under the Public Liability Insurance.

If the Apparatus does not work or you have an enquiry or complaint, or experience a problem using the Apparatus please contact the Strawberry energy contact centre:

Tel: (+44) 7481 185688

Email: talk2us@strawberrye.com

Relocation:

If the Apparatus is relocated to another location or removed from the location, the new address or the notice about the removal will be available on our www.strawberrye.com website, the official Smart Bench Network website and in our mobile application within 72 hours.

Please check the updated location of the Apparatus via one of the mentioned channels before heading to the Apparatus. We do not take any responsibility if an user does not check the current location of the Apparatus, or if it has been less than 72 hours from the relocation of the Apparatus to the moment of checking the location by users.

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